



ARE YOUR CONTACT DETAILS UP TO DATE?

Why it matters:

It is important that we have your up-to-date contact details to allow us to contact you via text message to inform you about changes, educational webinars or book an appointment. If we do not have your correct contact details, it means you may not receive important letters, calls about urgent test results or if we need to change your appointment.

HOW DO I DO THIS?

You can ask reception staff to check your details are correct when you are in the practice or you can check yourself on the GP health record part of the NHS App.

If you know they are incorrect or just need updating you can do this easily:

To update details like your name, address, phone numbers or email address:

- use your NHS account (through the NHS website or NHS App)
<https://www.nhs.uk/nhs-app/account/>
- use your SystmOnline account
<https://systmonline.tpp-uk.com/2/Login?Redir=1>
- fill out a change your personal details form
<https://newentdoctors.nhs.uk/services/managing-your-health-online/online-forms/change-your-personal-details/>

Change of address

If you have moved to a new address, you will need to be in our catchment area to stay registered with our surgery.

<https://newentdoctors.nhs.uk/services/managing-your-health-online/online-forms/change-your-personal-details/>

Changing your phone number or email address

You will need to show us identification before we can change your phone number or email address.

Changing your name

You will need to show us proof that you have changed your name. This could be a marriage or civil partnership certificate, deed poll or birth certificate.

Thank you
Newent Doctors

Scan the QR code for more details

